

QSR Directorate	Section	Page	Title	Question	Responded to by whom and when.	Response
People	3.7.03	14	Work in partnership with the Elevate Project through Breakthrough Employment Service in order to support young people with additional needs into employment. (E)	End of Elevate contract in July- who will then support potential NEET students?	<b>Kashif Nawaz, Head of Children's Support Services on 4 June 2019</b>	Elevate is now a fully integrated council service and has been operating in this way since April 2018. There will be no loss of service to schools or those who are NEET after July 2019.
People	4.3.01	16	Enhance the emotional health and wellbeing of children and young people through the commissioning of online counselling structured sessions in schools and interactive social media projects (E)	Kooth contract ends in Sept 2019- what will be put in its place?	<b>Cynthia Folarin, Public Health Consultatnt, Bracknell on 4 June 2019.</b>	The East Berkshire CAMHS Local Transformation plan has identified a need for there to be a digital offer of advice and counselling for young people across East Berkshire, as part of expanding prevention/early intervention services. The CCG is planning to go out to tender for a digital offer. The Kooth contract in Bracknell Forest expires on 30 September 2019; we may therefore need to seek a waiver of contract standing orders to extend the service until a new digital offer can be procured.
People	4.4.17	18	Develop new housing options for older people	Can this be explained in more detail?	<b>Thom Wilson, Assistant Director: Commissioning on 19 June 2019</b>	One of the workstreams of the Integrated Case Service, the Care and Support Market Workstream, commissioned an external organisation to undertake a review of housing with support and care in the Frimley Footprint. The resulting report identified that there is a particular opportunity for East Berkshire Local Authorities to work together to develop a strategy to create new housing options with care and support for older residents. The three local authorities have agreed to work together on this venture and are pursuing funding through the ICS for a Joint Commissioner to work with local partners to undertake the work.
People	4.6.01	18	Review the model of providing DAAT services and implement any improvement identified	DAAT ' 31 cards' issued. What is this model please? and an annual report of the outcomes would be most welcome.	<b>Jillian Hunt, Head of Drug and Alcohol Service on 4 June 2019</b>  Breaking Free Outcomes Report 20	Breaking Free Online is a web-based intervention which individuals can access when we provide them with an activation code. It can be used by people who have completed treatment who use it as continuing support or people who do not want to come to New Hope for whatever reason. There is also a companion application which allows people to set up an alert on their phone to deter them from going to areas where they might be vulnerable to starting drinking or using drugs.
People	6.4.05	22	Implement the Pay and Workforce Strategy specifically in relation to the recruitment and retention of children's social workers and teachers	Fewer NQT's recruited and 7 vacancies in children social workers is alarming- comments please	<b>Sonia Johnson, Assistant Director: Children's Social Care on 7 June 2019</b>	I am pleased to report that we have recruited to those 7 posts. We currently have two vacancies - Team Manager of Life Chances, this is a recently approved post in the new structure and one social work vacancy in FSM. We currently have two vacancies Team Manager of Life Chances, this is a recently approved post in the new structure and one social work vacancy in FSM.
People	7.1.22	28	Review of the Domiciliary Care Gainshare Model (T)	Council reviewing our need for and method of contracting with domiciliary care providers. More detailed explanation please	<b>Thom Wilson, Assistant Director: Commissioning on 4 June 2019</b>	The background to this is that the council implemented the Community Based Support, outcome focused homecare framework in August 2017. This has been an innovative framework that has aimed to work with a reduced number of providers in a more complex way in which they would work together with the council to support people to be independent. The "gainshare" element of the contract relates to the council and the providers sharing the benefits of improved independence. The challenge that we are facing relates to the availability of homecare to meet local needs, including to prevent people being unable to leave hospital, or to move on from intermediate care support. The CBS framework initially had 5 providers, but 2 have exited due to market forces (they were unable to secure sufficient local carers in order to cover their fixed costs of running the contract). This means that the framework now has three providers, and that we are working with non-framework providers to meet our needs. For this reason, and because it is always a good idea to review whether new approaches are working as intended, we are reviewing the CBS framework to consider whether it is achieving what it required and whether we need to do anything different.

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People	7.1.21	28	Development and implementation of plan for the Personal Assistant (PA) market (T)	PA Personal Assistants scheme being developed- details please?"	Thom Wilson, Assistant Director: Commissioning on 19 June 2019	A significant amount of work was undertaken during late 2017 and 2018 with the aim of increasing the number of personal assistants who were able to meet domiciliary care needs. This work included engagement with the range of organisations providing these projects elsewhere, and engagement with our social work teams. After a considerable amount of analysis it was identified that the proposed approach would not realise the anticipated and benefits and that there are not currently alternative models that would achieve the same. As a result this project was ceased, with attention turning to how to ensure domiciliary care providers could meet this need.
People	7.1.22	28	Review of the Domiciliary Care Gainshare Model (T)	Domiciliary care workers cannot be recruited= what can be done?	Thom Wilson, Assistant Director: Commissioning on 19 June 2019	We are currently reviewing the most effective way to secure sufficient domiciliary care workers to meet local needs. This includes reviewing that way that the Community Based Support Framework has worked and whether it has led to an increased ability to meet needs as was anticipated. There are a number of potential options to increase availability, including working with other local authorities to increase our purchasing power or to increase the number of providers that we work with in Bracknell Forest. Officers will be undertaking an options appraisal in the coming weeks.
People	7.2.56	28	Provide project management which supports the delivery of a new 64 bed dementia care home	RIBA details of this please?	Rajesh Sinha, Programme Manager on 4 June 2019	Assuming the question would be on progress of Heathlands –We completed RIBA Stage 2 design end April 2019.We are due to commence procurement under Design & Build two stages in the next 3 to 5 days. This will include stage 1 Pre-Construction Services Agreement for the appointed contractor to complete RIBA Stage 3 and Contractor's Proposals. Decision of appointment required by Executive (planned in September 2019).Stage 2 will consist of enabling and main works. This stage will again require a formal appointment of the contractor.
Delivery	5.7.01	13	Public Realm Land.	Grass cutting and ground maintenance contractors leaving to join other firms. Why?	Jennifer Coupland, Street Cleansing and Grounds Maintenance Manager on 19 June 2019.	Recruitment has been very challenging across both contracts but that has been experienced by Continental Landscapes Ltd (CLL – Contractor for both Street Cleansing and Grounds Maintenance) across the Country not just here in Bracknell. It seems to be a trade issue not a localised one. To compound that issue they had one long term key operative retire and they still have two long term key staff on long term sick (neither will return to work). All three of these staff were from the Grounds Maintenance contract.
Central	1.4.17	11	Apprenticeships- quality new apprentices enhanced by new pay structure	How many have been appointed and in which departments?	Fiona Watton, OD Manager on 19 June 2019	Although we have not had any new to the Council apprenticeship starts It is anticipated that during this financial year we will be able to recruit quality new apprentices.Through awareness raising with Departments we are working towards new starts for the beginning of the academic year.